



General Booking Conditions

Campsite Le Village Vacances Le Lagon de Prée ****

The Rental Rates indicated on the booking contracts, including VAT, include the following points (*)

The type of accommodation chosen (Cottage or Lodge) with the people concerned by the stay (without exceeding its capacity), the supply of water, electricity and/or gas, the private parking space for 1 vehicle on the plot of a Cottage or 2 vehicles for the Lodges, the collective facilities and the free services of the campsite.

The Rental Rates indicated on the booking contracts include VAT and do not include the following points

- 1 Tourist tax (*)
- 2 Booking fees(*)
- 3 The Eco-participation tax (*)
- 4 Paid options indicated on the booking contract (subject to availability and/or the agreement of the manager)
- 5 Miscellaneous drinks and meals served at the Snack Bar
- 6 External activities, whether or not the campsite offers a fee
- 7 All other paid services of the campsite indicated at the reception or at the Snack Bar
- 8 All products intended for sale offered by the campsite or service providers external to the campsite

(*) The tourist tax (except in the case of exemption justified to the manager), the booking fees and the Eco-participation tax are mandatory and are cumulative with the price of the rental, including VAT. The paid options indicated on the booking contract are subject to the authorisation of the manager and are combined at the rental rate, including VAT.

Booking terms

The reservation of a Cottage or Lodge is made on a strictly personal basis and may not be transferred to a third party under any circumstances. Only registered persons are allowed to occupy the rental of leisure accommodation allocated to them. If several families have to follow one another on the same rental, it is essential to make one reservation per family.

9 quick and easy steps to complete your reservation contract

- 1 Complete the booking contract, regardless of the type of rental (Cottage or Lodge)
- 2 Indicate the subscriber's references (surname, first name, address, tel, email)
- 3 Specify the surnames, first names and ages of the persons concerned by the stay (adults and children)
- 4 Indicate the precise references of your vehicle(s) (depending on the type of accommodation)
- 5 Specify the length of stay (date of arrival and date of departure)
- 6 Indicate your type of accommodation (Cottage or Lodge)
- 7 Calculating the amount of the tourist tax
- 8 Specify the desired options, subject to the prior agreement of the manager (for your dog of 40 kg maximum or your 2 small dogs (1st and 2nd category prohibited), it is mandatory to note its weight and breed on your contract)
- 9 Return your duly completed, dated and signed booking contract, with the payment of your deposit of 25% of the amount of your stay + 25€ booking fee + 12€ Eco-participation tax or the payment of the entire stay (for bookings less than 30 days before arrival).

Important about the deposit

From the date of your reservation made by phone, email or on our website, a period of 10 days is granted for the payment of the deposit. After this period, the reservation will be cancelled, regardless of the reason for the late payment.

As soon as you receive your booking contract with your payment (deposit and/or balance) at the campsite, a confirmation by email or post will be sent to you for the validation of your booking.

The remaining balance due is to be paid no later than 30 days before your arrival for a Cottage or Lodge.

Important about the balance

For bookings made within 30 days of the arrival date, full payment for your stay must be paid at the time of booking.

In the event of late payment or non-payment, the reservation will be considered cancelled. In this case, the deposit will not be refunded.

Choice of rules

Credit card, cheques, holiday vouchers, bank transfer.

It is recommended to take out cancellation insurance.

The insurance premium must be paid in full at the time of booking the stay and is non-refundable.

In the event of a claim, you must notify the company within 10 days of the loss.

The full cancellation terms and conditions and the cancellation procedure are available on the website:<http://www.campez-couvert.com/>

Cancellation terms without insurance

Any cancellation must be made by registered letter with return receipt.

If the cancellation of your reservation is made more than 30 days before the arrival date, your 25% deposit will be refunded, minus the 25€ reservation fee that will be retained.

If the cancellation of your reservation is made within 30 days of the date of arrival, the full amount of your stay will not be refunded, as a breach of contract.

Delay

In case of delay on the day of your arrival, please inform the manager by phone.

A late arrival or an early departure will not give rise to any refund, reduction or postponement, whatever the reason(s), the campsite having offered to take out cancellation insurance on the day the booking contract is sent (a membership flyer being attached to each shipment with the terms of membership and the guarantees offered).

If no information reaches us on this subject, the Cottage or Lodge will be assigned to a new customer the next day at 12 noon.

The full payment of your stay will not be reimbursed, as a breach of contract.

Deposits to be paid for leisure accommodation (Lodge and Cottage)

2 cheques (a cheque for €300 for leisure accommodation with its annexes in the event of partial damage and a cheque for €160 for cleaning done incorrectly or not at all) to be sent by post before your arrival. For people who do not have a cheque book, two fingerprints by credit card will be made on arrival.

Important: The leisure accommodation has been checked before your arrival by the manager and his technical teams. The tenant is required to report any anomaly or damage observed to the reception manager the next day before noon,

Deposits are a guarantee, they are not cashed, except in the event of a dispute indicated below :

At the end of the stay, an inventory of fixtures is carried out by the campsite on the tenant's departure (in his presence) (1) for an initial check of the leisure accommodation with its annexes (deterioration/cleaning). A second check is carried out by the campsite management before the arrival of the next tenants, in order to validate the cancellation of the two deposits.

(1) If the tenant leaves outside the inventory of fixtures hours, he or she will not be able to contest a poorly done cleaning

or damage observed, which we will inform him or her by email with supporting photos.

If the leisure accommodation (including its terrace and its additional equipment) has been damaged by the negligence but also by the poor maintenance of the tenant and/or his companions (during the rental) and/or if the equipment equipping the leisure accommodation is damaged or dirty, and/or if elements are missing and/or if the plot of the leisure accommodation is degraded, The deposit of €300 will be cashed, pending the assessment of the damage and the additional payment (in the event of damage exceeding €300) for the restoration of the leisure accommodation, its plot, and/or its interior and exterior equipment (indicated above) and/or the purchase of missing or deteriorated equipment.

If no anomaly and/or deterioration and/or cleaning badly done and/or cleaning not done, are noted, after validation by the management, the cheques will be torn up or the bank imprints cancelled, 48 hours after the departure of the tenant (all deposits made by cheque will not be returned by post for administrative reasons, unless you provide a stamped envelope with your contact information).

We strongly invite you to contact your consulting insurer to benefit from maximum guarantees and to be properly compensated in the event of damage caused or suffered during your holiday, whether it is your vehicle (other equipment included) and its contents, your rental liability related to leisure accommodation (other equipment included) and its contents, your equipment and personal belongings, or damage caused by you or your servants to property or a third party.

The campsite declines all responsibility in the event of claims suffered by its customers on the campsite, as long as its liability is not engaged and recognized by a court.

Arrivals and Departures

Arrivals must be on Saturdays between 3 pm and 8 pm (in July and August), between 2 pm and 7 pm (from April to October), between 2 pm and 5 pm (February/March and November). Arrival possible on another day of the week (on request only and not possible in July-August).

Departures must be between 8 and 10 a.m. with an appointment made at the reception on the day of your arrival in order to plan the exit inventory and the handing over of the keys. In the event of a busy departure day, this time may be imposed on you for organizational reasons and may go up to about 11 a.m. or more if necessary.

Shots or videos

During your stay, you may be photographed and/or filmed and appear in our upcoming advertisements, on our website, on our print and electronic media and on various social networks. If you do not wish to appear, you must notify us by post or email before your arrival or orally during your stay.

Disputes

In the event of a proven dispute with our Holiday Village, whatever the reason(s), our CMC2 mediator is at your disposal, to find the solution and remedy the dispute suffered, if it is proven and defensible.

CM2C - 14 rue Saint Jean - 75017 Paris - Tel: 06.09.20.48.86 - Mail: contact@cm2c.net

The team of Le Village Vacances Le Lagon de la Prée **
wish you a pleasant stay.**



Le Lagon de la Prée ****- 305, rue du Petit Loir - 17450 Saint-Laurent de la Prée

Phone 05.46.84.89.40 - Email contact@lagondelapree.com - Website: www.lagondelapree.com

Prefectural decree by ATOUT FRANCE classification of June 17, 2022 - Campsite classified 4 stars - 199 pitches "great comfort caravans"

RML and HLL SAS PROSECAMP with a capital of 15000 euros - RCS La Rochelle 531 460 913 00019 - 2011 B 358 - APE 5530Z