

INTERNAL RULES AND REGULATIONS OF "LE LAGON DE LA PREE ****" CAMPSITE

General Rule: It concerns all people present on the campsite (including pets) regardless of the method of booking, leisure accommodation (Cottage or Lodge) and/or the number of nights on the Campsite. From 11 p.m., calm is the order of the day in the campsite. After 1 a.m., it is strictly forbidden to walk around the campsite, except to access its leisure accommodation. The petanque court from midnight is no longer accessible. Young people (minors or adults), during the summer period (only), will be able to meet in the space dedicated to them, between midnight and 00:45, with the obligation to respect the furniture, not to make any noise, to behave in an exemplary manner and to return to their leisure accommodation from 00:45 in peace. Any minor not accompanied by a parent will not be able to leave the campsite under any circumstances after midnight. In the event of non-compliance with these rules, the person concerned will be called to order in the first instance. In the event of a repeat offence, a permanent exclusion from the Campsite may be notified by the management, orally and/or in writing. Staying at the Campsite implies acceptance of the internal rules and the commitment to comply with them. No one may elect to be the principal address there. All information and regulation signs must be strictly adhered to.

Infringement(s) of the Internal Regulations: In the event that a customer or visitor of the Campsite disturbs, regardless of the degree of severity, the stay of other users, does not comply with the provisions of these internal regulations, degrades the Campsite's infrastructure, is harmful for multiple reasons to the customers or staff of the Campsite (noise, risky behaviour, various health rules, etc.), the manager or his representative may orally or in writing (by registered mail with return receipt if necessary), give notice to the latter to cease the disturbances, or to terminate the contract between the customer or visitor and the Campsite, implying the obligation to leave the Campsite according to the time and date notified exclusively by the manager. In the event of a criminal offence, the manager may call on the police with immediate termination of the rental contract.

Conditions of Admission: To be admitted to enter, settle in or stay on the Campsite, it is necessary to be authorised in advance by the reception staff or the manager.

Opening of the Reception Office with its small convenience store: Open all year round (opening hours and days displayed in the outdoor window). You will find all the obligatory displays as well as the services and prices of the Campsite's services, the possibilities of refuelling nearby, the various facilities on the campsite for leisure and entertainment during the day but also in the evening, the tourist riches of the region, the walks and bike rides to do and various useful addresses for a pleasant holiday of discovery, in peace.

Method of Booking: Regardless of the method of booking, the general terms and conditions of booking and these internal rules must be respected.

Preliminary Formalities: Only people whose names appear on the booking contract will be accepted. Any additional person will be accepted according to the current rate or refused (if the admission conditions are not met). Pursuant to Article R. 611-35V of the Code on the Entry and Residence of Foreigners and the Right of Asylum, the manager is required to have the client of foreign nationality complete and sign an individual police form upon arrival. It must mention in particular: the surname and first name, the date and place of birth, the nationality and the usual domicile. Children under the age of 15 can be listed on one of the parents' forms.

Minors: Unaccompanied by a parent or an adult, the stay, regardless of the type of accommodation, is strictly prohibited. After 1 a.m., it is forbidden for all minors to wander around the campsite with the obligation to return to their leisure accommodation, and to stay there.

Arrival and Departure Procedures: These are indicated at the reception desk and specified when you make your reservation by sending our general booking conditions, but also upon your arrival to agree on the departure time.

Rental fees (excluding tourist tax): These are indicated at the entrance to the campsite (reception office). They are due according to the number of nights, weeks or packages spent on the campsite in a Cottage or Lodge.

Tourist Tax : It is to be paid for all adult guests and per night spent. The current rate, defined by the CARO, is indicated at the campsite reception.

Visitor parking, Access, Traffic and Parking within the Campsite: The entrance car park is reserved for visitors to the Campsite who come to stay during the day with an exclusively 1st category vehicle. Maximum speed allowed 10 km/h. Only vehicles belonging to customers staying there, previously declared and accepted by the reception staff, may circulate within the Campsite. In the event of multiple vehicles, contact the reception desk beforehand to find out the conditions related to the visitor parking and the locations of the Cottages and Lodges. Parking of vehicles on the lawns is prohibited, except for certain plots indicated by the reception service.

It is strictly forbidden to enter the campsite (including a visitor car park), with a caravan, boat, truck or van. Motorhomes are forbidden to access the visitor car park and within the Campsite, except those of less than 6.50 m belonging exclusively to a resident of the Campsite, owner of his RML mobile home on the extension of the Cottages du Golf, knowing that it is forbidden to sleep inside.

The authorised 1st category vehicle(s) must be parked in the space reserved for this purpose and must not obstruct traffic or prevent the installation of new arrivals. The pitches allow 1 vehicle in priority but can go up to 3 vehicles depending on their surface area and after mandatory agreement of the reception staff. Presence of an automatic entry barrier and a gate with digicodes (schedules posted at the reception according to the period). Traffic within the campsite is prohibited between 9:00 p.m. and 11:45 p.m., except in July and August, when traffic is prohibited between 1:00 a.m. and 4:45 a.m.

Set-up procedures: Whatever the type of accommodation, you will have to settle (including your equipment and your vehicle) on the pitch designated by the reception staff when you arrive. Your vehicle must be parked on the designated pitch and under no circumstances on another pitch (even if it is unoccupied) or common areas of the Campsite. It is mandatory to specify when booking the Cottage or Lodge, the presence or not of a trailer or other similar "rolling vehicle", in order to authorize it or not.

Access to the Pitch and its Leisure Accommodation (Chalets, Cottage or Lodge): The reception staff or the manager reserves the right to refuse access to your leisure accommodation, if all the booking conditions on your arrival are not in accordance with your initial declarations or for any event beyond their control.

Leisure Accommodation (Chalets, Cottage or Lodge): Chalets, Cottages and Lodges (RML Mobile Home or HLL Chalet) must not be occupied by a number higher than the maximum threshold tolerated by the manufacturer and the reception staff. A baby is a natural person, counting in the number of occupants.

No tents within the campsite and therefore on the pitch or terrace are allowed. It is strictly forbidden to sleep on a terrace or in a vehicle of any kind and regardless of its category, within the Campsite for reasons of 4-star classification. It is therefore mandatory to sleep in your Cottage or Lodge. No posting of any kind is allowed.

Pitches of Chalets, Cottages and Lodges: Tents are strictly forbidden within the campsite. The installation of carports or other similar supports for any type of vehicle is strictly prohibited.

The installation of inflatable swimming pools or other pools of different materials is prohibited within the campsite and therefore on the pitches. No support or miscellaneous material must delimit the 4 sides of the pitches, including the front part, in order to leave the Lodge or Cottage free to exit in case of emergency.

No changes can be made to the pitch on which you will be staying (trenches, holes, etc.). It is strictly forbidden to delimit its location on the 4 sides by personal means.

Keeping and Appearance of the Facilities: Everyone is required to refrain from any action that could harm the cleanliness, hygiene and appearance of the Campsite and its collective facilities. Plants and floral decorations must be respected. It is forbidden to drive nails or other utensils into the trees or on any support belonging to the Campsite. It is forbidden to cut branches or flowers belonging to the Campsite. Any damage observed will be the responsibility of its author. No polluted water should be discharged on the ground or in the gutters.

Wi-Fi access: Accessible throughout the campsite (including Chalets, Cottages and Lodges). Conditions and prices displayed at the reception desk. In the event of a one-time or prolonged malfunction of the Wi-Fi network, the manager declines all responsibility and will not make any refund for paid tickets.

TV access - Reversible air conditioning: The manager is not required to reimburse the stay in the event of a one-off or prolonged malfunction of the TV network and/or the reversible air conditioning system present in the Cottages and Lodges concerned. In the event of an electrical restriction from the state services or a one-off overconsumption of electricity that may lead to a risk of a general or partial power cut at the Campsite, the reversible air conditioning, limited to a minimum of 23°C, may be temporarily switched off from 2 p.m. to 10 p.m., without any compensation being requested by the customer.

Wearing the Bracelet

- For "Holidaymakers" (Guest status): Mandatory to access the campsite with all its infrastructures and services.
- For "RML or HLL Cottage and Lodge Owners named "Residents" (as Customers): Mandatory from April 1st until the end of the All Saints' Day holidays, to access the Campsite, with all its infrastructures and services.
- For "Visitors": Mandatory from April 1st until the end of the All Saints' Day holidays, to access the Campsite, with all its infrastructures and services, except for all the aquatic pools and the activities of the Campsite, which are forbidden to visitors (bracelet paid only in July and August 3 € per person and free for children under 5 years old).

Playgrounds for Children, Teenagers and Adults (OHANA - MAÏ KAÏ - HALEAKALA and other Leisure Areas)

- Football and Beach Volleyball fields (all ages): Open from April 1st until the All Saints' Day holidays (Opening hours and days indicated at the Reception).
- The OHANA children's playground: Open from April 1st until the All Saints' Day holidays (Opening hours and days indicated at the Reception).
- The City Stadium (all audiences): Open from April 1st until the All Saints' Day holidays (Opening hours and days indicated at the Reception).
- The MAÏKAÏ Fitness Area: Open from April 1st until the All Saints' Day holidays (Opening hours and days indicated at the Reception).
- The HALEAKALA petanque court with its children's playground: Accessible all year round.
- The outdoor video games area: Open in July and August (except during the evening shows).

For safety reasons, the manager may temporarily close one or more playgrounds, if weather conditions or other events endanger the lives of its occupants. Any malicious or irresponsible attitude will be subject to a temporary or permanent exclusion decided by the manager.

Unheated Natural Swimming Pool - LAGOON BEACH: Open from 9:30 am to 7:30 pm from June 1st to September 30th (Case N°1: the manager may temporarily close the pool at any time, in the event of a technical problem or if the technical and/or climatic conditions or other events endanger the lives of its occupants - Case N°2: the manager may decide to open the natural swimming pool later in June and/or to

close the natural swimming pool earlier in September, if the technical and/or climatic conditions or other events or water analyses endanger the lives of its occupants or do not allow the natural water to remain translucent or if the appearance of green algae occurs: In these 2 cases, the customer will not be able to claim any compensation).

Heated Indoor Swimming Pool - MOANA: Open from 10:00 am to 7:00 pm from April 1st until the end of the All Saints' Day holidays (the manager may at any time close the pool temporarily in the event of technical and/or climatic problems or other events that may endanger the lives of its occupants: the customer will not be able to claim any compensation).

Heated Water Park - KAÏ: Open from 10:00 am to 7:00 pm from June 1st to September 30th (the manager may at any time close the pool temporarily in the event of technical and/or climatic problems and/or other events that may endanger the lives of its occupants: the customer will not be able to claim any compensation). **Minimum height 1.20 m to access the 3 slides.**

Heating of the KAÏ and MOANA Aquatic Pools: The manager may at any time stop the heating of the KAÏ and MOANA Aquatic Pools, in the event of a technical problem or for the KAÏ Aquatic Pool, if the outside temperature at night or in the morning in September, is below 15°: the customer will not be able to claim any compensation.

Snack Bar - LE BLUE BAY: Proper attire required - Open during the summer holidays (opening hours and days displayed at the entrance to the snack bar). Anyone who is too drunk may be excluded from the snack bar (fast food), temporarily or even permanently, in the event of malicious or aggressive behavior. Anyone arriving at the snack bar already drunk will be refused the slightest glass of alcohol and we can under no circumstances ask a third party to have the slightest glass of alcohol, under penalty of the 2 people being temporarily excluded from the snack bar. **Alcohol for minors is strictly forbidden**, bearing in mind that no adult, regardless of family relationship, can give any glass of alcohol to a minor. For health reasons, we remind you that alcohol abuse is dangerous for your health. Consumption is mandatory in the snack bar with its outdoor terraces.

Playgrounds, Unheated Natural Swimming Pool, Heated Indoor Pool and Heated Water Park: Unsupervised (except during the summer holidays and according to the indicated schedules and days of supervision), minor children must be accompanied by a responsible adult, who will ensure their supervision. For hygiene reasons, Bermuda shorts, swimsuits, T-shirts and various clothing (not suitable for swimming) are prohibited. Only swimming trunks (1 piece or 2 pieces), special pool t-shirts and waterproof baby diapers are accepted to enter the 3 swimming pools. The wearing of the thong and monokini is prohibited. The practice of naturism is not allowed. For hygiene reasons, any clothing before swimming, which does not allow the body to undergo the obligatory shower, before entering the 3 swimming pools, is prohibited.

Within the 3 swimming pools, the following are prohibited : Beach games (except small buckets, small rakes and small PVC shovels), tennis balls, small balls, balls, large inflatable games, large buoys, inflatable mattresses, inflatable boat, surfboards, shoes, food, drinks, tobacco, vaping and traditional baby diapers. It is forbidden for safety reasons to run, dive or jump into the water and push each other. Shouting, shouting or putting on music is forbidden out of respect for other holidaymakers. Only 1 swimmer per slide. At the top of each slide, on the stairs and on the 2 platforms, it is forbidden to have the slightest risky behavior that could harm oneself and other swimmers.

Parasol holders are present in the enclosure of the 3 swimming pools, to put your parasols in (it is forbidden to plant your parasols in the sand of the lagoon, at the risk of damaging the liner under the layer of sand). Presence of notice boards at the entrance to the 3 swimming pools, with their own internal rules and ARS water analyses.

It is strictly forbidden to enter the 3 swimming pools, outside opening hours. For hygiene reasons, it is mandatory to enter all 3 swimming pools barefoot and consequently to put your shoes in the 3 swimming pools, either at the entrance on the wooden shelves, or in your bags or plastic bins available to swimmers (putting your shoes on the ground or sand is strictly forbidden).

Leaving your towel in your absence, more than 15 minutes on a deckchair, is strictly forbidden and will be systematically removed from the deckchair to make room for new swimmers.

Very Important: Visitors do not have access to the 3 swimming pools of the Holiday Village.

Partial or Total Nudism and Naturism: Strictly forbidden within the Campsite.

Visitors: They can be admitted to the campsite, with a mandatory visit to the reception (paying in July and August 3 € per person except for children under 5 years old). Access to the natural swimming pool, the heated indoor pool, the heated water park and the entertainment are prohibited and the overnight stay(s) in the accommodation is prohibited. The visitor is under the responsibility of the customer who receives him, after having informed the reception staff (date and time of arrival to be indicated). The vehicle must remain in the Campsite car park.

Electric or Hybrid Vehicles: It is strictly forbidden to plug your vehicle into an electrical outlet or any other electrical support within the campsite (in the event of an offence, a flat rate of €100 will be applied and deducted from the deposit immediately). Charging stations are available for a fee.

Laundry: 3 washing machines and 2 dryers available all year round. Prices displayed at the entrance to the campsite and at the reception.

Barbecues: Only gas or electric barbecues and planchas are allowed on the campsite for fire safety reasons. It is forbidden to place your gas or electric barbecue or plancha on the wooden terraces or near the Cottages and Lodges, for reasons of greasy dirt or deformation due to heat, degrading the wood of the terrace or the wood and/or PVC cladding of the Cottage or Lodge.

Fire, Other Risk and Safety Events: A safety and evacuation booklet is available at the reception and in your welcome binders. Fire safety signs are installed throughout the site in the event of an emergency evacuation to the assembly point. Candles, kerosene heaters, gas stoves

Le Village Vacances Le Lagon de la Prée **** - 305 rue du Petit Loir - 17450 Saint-Laurent de la Prée

Téléphone : 05.46.84.89.40 - Mail : contact@lagondelapree.com - Site internet : www.lagondelapree.com

Prefectural decree by ATOUT FRANCE classification of June 17, 2022 - Campsite classified 4 stars - 199 pitches "great comfort caravans"

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and open fires are strictly forbidden (wood, cardboard, etc.). Watch out for cigarette ashes and cigarette butts should be extinguished and picked up. In the event of a fire or other high-risk event, notify the Campground management immediately and follow the evacuation instructions to the assembly point. **The RIAs (Armed Fire Hoses) and fire extinguishers present within the campsite are usable in case of necessity.** Safety kits are available at the main public reception points. Any suspicious person must be reported to the manager or reception staff. In the event of a fire, immediately use the fire hoses and fire extinguishers on the campsite and remember to notify the Campsite Management immediately on 05.46.84.89.40 and/or the SOS number 24 hours a day on 06.70.27.27.61. In the event of an emergency evacuation, follow the photoluminescent "emergency exit" signs to regroup to the illuminated assembly point of the pétanque court, as well as the instructions given by the staff and/or the summer caretaker of the campsite with the hygiaphones and fixed loudspeakers, whose messages are automated in French and English. In the event of an emergency evacuation, a mandatory attendance book allows the Management and the Summer Caretaker of the Campsite to safely control the evacuation of customers, up to the illuminated assembly point of the petanque court.

Theft and Damage: The manager is only responsible for the objects left at the reception. Customers retain full responsibility for their equipment, materials, rolling or non-running vehicles and other miscellaneous objects. The manager exonerates himself from any responsibility and invites his customers to keep a close eye on their belongings during their stay and to be perfectly insured. The presence of any suspicious person must be reported to the manager or the reception staff.

Accidents and Other Incidents: Several first aid kits are available in the main facilities of the campsite during the opening periods. Presence of a night watchman in the summer, to intervene in case of emergency. During the day and during opening hours, the reception desk can be contacted at 05.46.84.89.40. Reminder of emergency numbers: SAMU (Tel: 15) - Fire Brigade (Tel: 18) - Police (17) - European Emergency Number (112) - Gendarmerie (05.46.84.61.79). All year round, a Campsite technician is on call day and night, in case of extreme emergency, with the display of the SOS number: 06.70.27.27.61, on the entrance gate of the Campsite, the welcome binder and the sticker label on the entrance door of the Cottage or Lodge.

Damage: Any damage to the premises, various infrastructures and other facilities of the Campsite will engage the responsibility of its author, who will be charged for the damage suffered.

Noise pollution: Between 11 p.m. and 8 a.m., silence must be required for the respect of one's neighbors except for vehicles on wheels. The sound equipment must be adjusted accordingly. The trunks and doors must be closed as discreetly as possible. An exception will be made for all events organised throughout the year by the Campsite, regardless of the venue(s) of the activities. No customer or visitor to the Campsite may prevent the preparation and execution of events organised by the Campsite or the Campsite's professional partners, for any reason whatsoever.

Games: No violent or dangerous games may take place on the Campsite. It is forbidden to climb trees or climb fences or other supports not intended for this purpose.

Pets: Only dogs are allowed, except for 1st and 2nd Category dogs. 1 dog under 40 kg or 2 small dogs are allowed for "Holidaymakers" customers per rented Cottage or Lodge, with the wearing of a flea collar mandatory (other animals prohibited). Health record is mandatory, to be presented at the reception desk upon arrival (tattoo or chip and vaccinations in order). Dog owners must accompany them outside the campsite for their needs. Any accidental droppings within the campsite must be picked up and put in the bin in a plastic bag, made available to you at the reception. Access is prohibited to the playgrounds, all 3 swimming pools, the laundry, the children's entertainment room and in the main building used as a snack bar. Keeping a leash is mandatory on the pitch and within the campsite. For customers "Owners of their RML Mobile Home or HLL Chalet", dogs (except those of the 1st and 2nd Category) and cats are allowed, without weight restriction, with mandatory leashing.

Household waste: Sorting your waste is mandatory (posting of sorting methods at the entrance to the garbage room). Large boxes, green waste, wood, metal and various bulky items are prohibited. Glass waste must be deposited in the glass container.

Linen: Drying on a dryer is mandatory. Wire or clothesline between trees or other supports is prohibited.

Water and ARS Analyses: Washing of vehicles of all categories (with or without motors), bicycles, mopeds, trailers and boats (motorised or not) is prohibited within the Campsite. In the event of a water restriction, resulting from a decision by the state services, the manager may be required to reduce the opening days and/or hours of the aquatic pools (or even temporarily close them for one or more days) or other various water supplies within the Campsite, without any compensation being requested, the manager not being responsible for the water restrictions imposed. In the event of ARS analyses, which require the closure of one or more aquatic pools for safety reasons, in terms of hygiene, for one or more days, regardless of the degree of responsibility of the manager, no compensation can be requested from the manager.

Complaints: A box intended for this purpose is available at the reception during opening hours. Only signed, dated claims relating to specific and recent facts will be taken into account. We will attach a lot of importance to it to solve all your little worries and leave you with a "good image" of the campsite.

Suggestion Box: It is available at the reception during opening hours. We will pay the utmost attention to it, so that your holiday is as pleasant as possible.

Environmental Protection - Sanitary Measures in the Face of Epidemic Risks: Le Village Vacances LE LAGON DE LA PRÉE **** campsite is very sensitive to the protection of the environment, the protection and health safety of its customers and visitors in terms of hygiene, but also to fight against any epidemic risk.

- The entire team at Camping Le Lagon de la Prée****wishes you a pleasant stay -



**Philippe and Graziella, the Owner-Managers of the campsite
The Holiday Village Le Lagon de la Prée ******

